

# Volunteer Role Description

## City Walls Experience

### Volunteer Room Guide



### What do City Walls Room Guide Volunteers do?

Our City Walls Experience Room Guide Volunteers welcome, enthuse and engage visitors with the history and archaeology of York's city walls.

### Where Will I Be Volunteering?

City Walls Experience tells the story of the 2000 years of history of York's city walls from the early Roman earth ramparts and timber palisades to the walls we see today. Visitors can discover the stories connected with the City Walls in the historic environment of one of York's medieval gatehouses.

### Who Does the Role Suit?

Involvement in the City Walls Experience Room Guide role is ideal for someone who is interested in York's military or social history and archaeology, gaining hands-on experience in a small heritage attraction, or seeking an opportunity to meet new people and be a part of the work of York Archaeology and York's heritage.

### Skills and Interests

You don't need guiding experience or historical knowledge but volunteers should:

- Be passionate about York's history and archaeology, and enjoy sharing this with others
- Be confident engaging and initiating conversation with a wide range of visitors.
- Enjoy being part of a team with other staff and volunteers

### Volunteer Tasks

- Welcome and guide visitors to the City Walls Experience exhibition space.
- Provide additional interpretation on York's history and archaeology to complement exhibition materials
- Engage and inspire visitors in the history and archaeology of York's historic city walls

### Induction, Training & Support

Video training materials are provided to you with all the information you need to get started volunteering. We will also ask you to attend a welcome session to help introduce you to the attraction and meet our teams. After these sessions we will book you onto your first volunteering session, where you will be supported by existing volunteers and the volunteer management team as you settle in. You will be supported throughout your volunteering by the Volunteer and Site Management teams.



## What Will I Gain from Volunteering?

### Meet new people

You will be part of a friendly team of volunteers and staff at the City Walls Experience, and get the opportunity to talk to visitors with a wide range of interests and backgrounds.

### Contribute to the work of York Archaeology

Our volunteers contribute to the work of our educational charity by helping us deliver a great visitor experience and engage people with the history and archaeology of York.

### Volunteer in a unique environment

Volunteers will be guiding in the unique historic environment of one of York's medieval bar gatehouses.

### Learn something new

Volunteers will be given training on the archaeology and history of York's city walls.

### An active routine

With weekly and fortnightly volunteering sessions available volunteers will have a regular, social and fun activity to take part in.

## Hours & Involvement

You are welcome to get involved on a weekly or fortnightly basis and you will be able to flexibly choose the times you come in each month via our online system or ask us to book you in for regular slots.

## Uniform

You are welcome to wear your own smart casual clothing when volunteering in this role. This can include smart jeans and trainers. We just ask you to avoid some items of clothing like ripped jeans and band t-shirts. Guidance on smart/casual clothing is given during our volunteer and placement welcome but please do let us know if you have any questions in advance of this.



## How do I apply?

Volunteers apply at our intake periods. Application is through an online application form [available here](#).

For more information on the next intake and to see Frequently Asked Questions go to [www.yorkcitywalls.com/volunteering](http://www.yorkcitywalls.com/volunteering)

For more information or any questions, please email [volunteer@yorkat.co.uk](mailto:volunteer@yorkat.co.uk).